INCIDENT RESPONSE PLAN

SECURITY CONCERNS:

- [ ] I suspect that I may have been hacked
- [ ] There was an accidental exposure
- [ ] I was targeted by phishing attacks

PREVENTATIVE STEPS:

- [ ] Patch external facing apps in a timely manner
- [ ] Add a web application firewall for external facing apps
- [ ] Enforce multifactor authentication comprehensively
- [ ] Have a Continuity of Operations (COOP) Plan

STOP

- Do NOT turn off device
- Disconnect from the internet
- Isolate any known boxes
- Turn on MFA
- Reset all passwords

CALL

- Call an expert
- Record timeline of events and technologies used

WAIT

- Await further instructions
- Don't panic & DO NOT wipe, reload or clean PCs or Servers

Consider the whole place as a **crime scene**. And we need to wipe for fingerprints.

DO NOT power down or wipe a box that's suspected to be compromised. Doing so may destroy forensic data.

PULSE TECHNOLOGY

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